Columbia Valley Outreach Summary

**NWCAA Wood Stove Complaints (Winter Periods 2010-Present) Total: 32**

Number of Complaints: 32 (29 of which are from only 2 complainants)
Different Complainants: 5

**Outreach Visits (November 2013 – March 2014)**

*General*

Residences visited: 62
Residences where no one was available/did not go on site for safety concerns: 21
Residences visited more than once: 3

*Wood Stoves*

Residents that participated in OppCo Wood Stove Change-Out Program: 32
Residents who would use another source if financially able: 11

*Moisture Meters*

Residents with meters: 39
Residents that allowed team to check wood moisture AND found it was 20% or less: 19
Residents that allowed team to check wood moisture AND found it was more than 20%: 6
Winter 2013-2014

Number of Days

Three-year mean

Number of Days